



## BRISBANE WRITERS FESTIVAL 2025 – VOLUNTEER ROLE DESCRIPTION

### FRONT OF HOUSE / WAYFINDING – BRISBANE POWERHOUSE

<b>Job Title:</b>	<b>Front of House / Wayfinding</b>
<b>Position Description:</b>	<p>Assists Brisbane Powerhouse Front of House staff with queue management, checking patron tickets to ensure they are in the correct queue/event.</p> <p>Ensure Front of House areas are kept tidy and presentable.</p> <p>Assisting with and responding to patron enquiries when required.</p>
<b>Experience Required:</b>	<p>Communication skills and initiative required. A friendly demeanour and a can-do attitude. This role will also require strong people skills.</p> <p>Previous experience working in a similar role at BWF or other festivals/events/venues.</p>
<b>Report to:</b>	Production Manager, Volunteers Coordinator, BWF Staff
<b>Daily Hours/Shifts:</b>	Volunteers will be expected to work 15 hours across the festival period. There will be 3 shifts a day in this role.